



Site Location Plan

Waitrose Food Store
Abbey Close
Abingdon
Oxfordshire
OX14 3HL

Map Information

Scale 1:1250
Date: 22/10/15
Reference 15179
Order No: 1582630





Quiet Delivery Procedures - Delivery Management Plan

Waitrose Ltd – Abbey Close, Abingdon, Oxon, OX14 3HL

This Delivery Management Plan (DMP) is submitted pursuant to a s.73 application which seeks to vary condition 1 attached to planning permission ABG/14753/11 to allow deliveries to the Waitrose Food Store, Abbey Close, Abingdon, Oxon, OX14 3HL between the hours of 06:00 to 22:00 during days where the store is open to the general public with the exception of 20th, 21st, 22nd, 23rd and 24th December, when, deliveries can be carried out between the hours of 06:00 and 00:00.

This DMP has been prepared in the context of the known operational conditions at the store and seeks to further reduce noise breakout from the service yard through the implementation of a quiet delivery strategy as part of the delivery management regime. Accordingly, the following delivery procedures will be implemented:

- Delivery vehicles will not arrive early and wait in the vicinity of the service area or Audlett Drive.
- The gates to the service yard area will be opened prior to a delivery to enable lorries to drive straight into the yard.
- Upon entry to the service area, all drivers shall switch off reversing alarms.
- Once the lorry has entered the service yard the gates will be closed.
- Delivery drivers will not have the truck radio switched on during the delivery.
- Personnel radios will not be used in the yard.
- Once in the service yard delivery vehicles will be required to reverse right up to the delivery door of the loading bay to ensure that cages are not moved across the service yard.
- Once the delivery vehicle has reversed into the rubber surround of the delivery bay the engine will be switched off as soon as reasonably practicable.
- When fully “docked” all activities and any associated noise will effectively be contained “inside”.
- During deliveries, staff of the store operator and other people engaged in the delivery process will keep noise to a minimum as far as reasonably practicable.

- No delivery cages (full or empty) will be rolled over the yard.
- Delivery vehicle loading ramps will be lowered and raised in such a manner as to minimise impact noise so far as is reasonably practicable.
- The store operator will keep a log of all Waitrose delivery vehicle arrival and departure times to enable the planning authority to monitor compliance with the DMP.
- All partners working within the service yard and involved in the delivery operation (including drivers and relevant distribution management) will be informed and work with this DMP.
- Copies of the DMP will be displayed on staff notice boards and given to employees directly engaged in the delivery process as far as is reasonably practicable.